

Strategic Purchasing Initiative

Executive Briefing March 2005



Meeting Purpose



Part 1

- Objectives:
 - Review components of USMC Strategic Purchasing Initiative
 - Strategic Sourcing and Commodity Council work (external strategy)
 - Process analysis and improvement (internal strategy)
 - Review actions and timeline
 - SPI Coordination w/ PPBE
- Requested Decision:

☐ Approve selected commodities for first wave Strategic Sourcing/Commodity Council work

Part 2

- Objective:
 - Review process improvement e-tool concept



SPI Mission

Conduct an end-to-end review of Marine Corps <u>product and service acquisition</u> <u>practices</u> in order to identify opportunities for improvement.

Coordinate the development, approval, and implementation of action plans based on the following approaches:

- (1) Coordination with other related initiatives
- (2) Process mapping and analyses
- (3) Spend analyses Strategic Sourcing



SPI Elements

Strategic Purchasing Initiative (SPI) Strategic **Process** Sourcing Analysis (External: Who we buy from) (Internal: How we buy)



Strategic Sourcing/ Commodity Council Work



Major Finding

DoD and All Services are conducting SPI, under varying names:

- Most align terminology w/ DoD's Defense-Wide Strategic Sourcing (DWSS)
- Most align processes with DWSS
- SPI has used DWSS CONOPS to support Commodity Council Plan



Sample of Other Services' Commodity Councils

Navy

- Cell Phones
- Office Supplies
- Furniture/Fixtures
- Admin Services
- Medical Services

- Medical Services
- Air Force Material (many)
- Cell Phones
- Medical Services

DoD

- Medical Services (Army lead)
- Clerical Support (Navy lead)

DLA

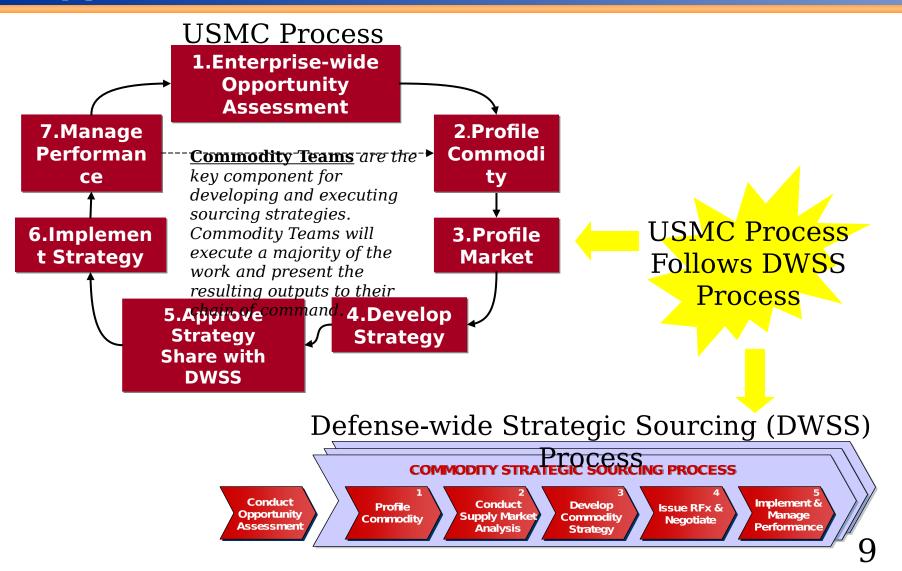
Supplier Alliances

IRANSCOM

Current Rand Study



Commodity Council USMC Process





USMC Commodity Council Process

1. Enterprise-wide Opportunity Assessment

Input: High level spend analysis

List of potential commodities

Deliverable: Draft CC charter

Output:

2. Profile Commodity

Inputs: Charter, Spend analysis data,

Training

Output: Profound understanding of

commodity being procured

Deliverable: Commodity Profile (data and brief)

3. Profile Market

Inputs: Spreadsheet and brief

Consultant assistance

Outputs: Market data including cost, profit,

vulnerability, importance of USMC volume, management, transaction costs, economies of scale, drivers,

consumer concerns, industry

forecasts, etc.

Deliverable: Market Profile (data and brief) 10



USMC Commodity Council Process

4. Develop Strategy

Inputs: Commodity profile

Market profile

General policy guidance

Generic strategies

Outputs: Strategy tailored to specific

commodity

Simple business case

Estimated savings

Milestones for "Savings Capture

Letter" for P&R programming

Deliverables: Sourcing strategy BCA

Detail on source of estimated savings

Draft "Anticipated Savings Letter"*
(warning order) from LR to RPD for
potential savings and anticipated
time frame for "Savings Capture

Letter" (execution order)

Brief

*Note: See Sample Anticipated Savings Letter and enclosur



USMC Commodity Council Process

5. Approve Strategy **Share with DWSS**



Step 4 deliverables Inputs:

Oral presentation

Output: Go/No Go decision w/wo amplifying

quidance

Deliverables: Anticipated Savings Letter

Transmittal of strategy to applicable

contracting staff

Brief for (1) ESG, (2) CBC, and (3)

DWSS SSDB

6. Implement **Strategy**

Inputs: **Step 5 deliverables**

CC consultation, background

materials, and assistance

Output: Strategy execution

Deliverables: Orders placed with applicable source

Savings Capture letter from LR to

RPD

7. Manage **Performance** **Output:**

CC transition and exit. Enterprise-wide Return to step 1

Opportunity Assessment



USMC Commodity Team Wave 1 Timeline





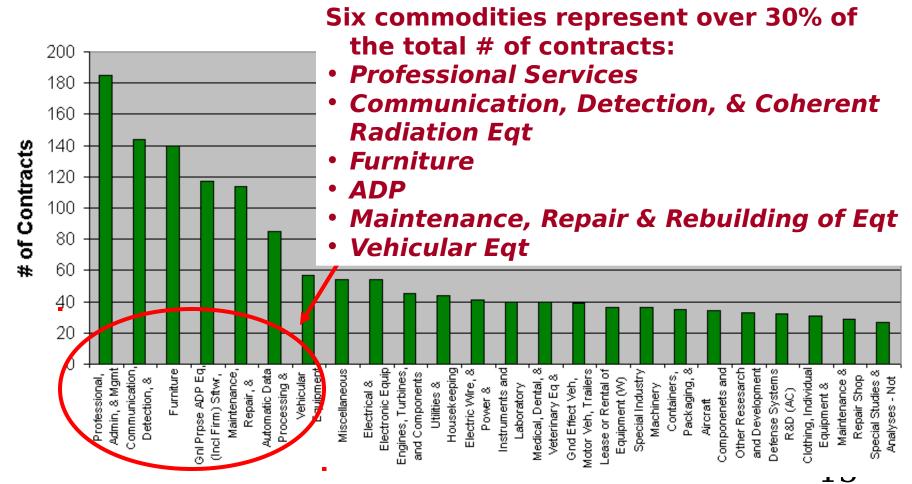
Potential Risks to PPBE Timeline

Potential Risk	Mitigation Efforts	If Risks are Not Mitigated
Lengthy contracting process for strategy implementation	 ✓ Involving contracting personnel on commodity teams for early input • Identify best alternative for timely award • Streamline execution process 	 Strategies unable to be implemented Savings not harvested
Lengthy contracting process for acquiring CC support	✓Involving contracting personnel on commodity teams for early input	Delay in savingsPotential loss of funds for contract (if near year-end)
Buy-in from commodity stakeholders	 Involving stakeholder reps on commodity team Identifying expected savings or cost avoidance for stakeholder 	 Strategies unable to be implemented Savings not harvested Stakeholders continue doing more with less
Lack of clarity on P&R Requirements	Obtaining P&R feedback on draft "Anticipated Savings letter" and format of data	Submission to P&R will be ineffective and savings will not be programmed 1.4



Where should we start? USMC Commodity Council Data

Top Commodities (# of Contracts)



RAND has provided valuable baseline spend analyses, protocols, and mentoring in



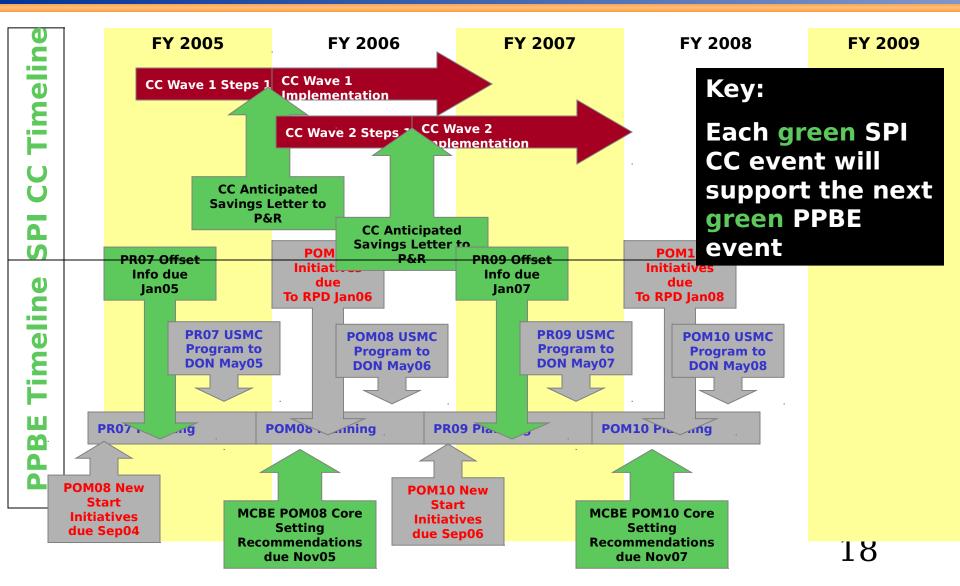
Baseline Data

Commodity		Baseline	Year	Source	Notes
MARINE CORPS LEAD					
					"Rx", includes admin,
Professional Services		\$304,000,000	2003	Rand	excludes some technical
ADP		\$94,000,000	2003	Rand	"Dx", service only
NAVY/DOD LEAD					
					this may only represent
					portion, better data available
					in 05, DoD CC should have
					more information -
Cell phones		\$4,625,000	2004	RFA	researching
Fumiture		\$43,000,000	2003	Rand	~50% housing
Office Supplies		\$19,000,000	2003	DD350	
OTHER AREAS OF INTEREST					
Cognos Licensing	7	ſВD			
Laundry		\$2,100,000	2003	Rand	
Base Retail Supply		TBD .			Study concurrent w/ SPI
Total Baseline for First CC's:		\$466,725,000			



Timeline: SPI & PPBE

PI





Proposed First Wave USMC Commodity Topics

- First Wave Tier I (USMC-lead)
 - Professional Services*
 - ADP Equipment and Service*

*Notes: Pending SPI Executive Council approval

Support contract includes option for third commodity

- First Wave Tier II (Other Service-lead)
 - Furniture (Navy Lead) USMC Rep: HQMC/I&L(LF)
 - Office Supplies (Navy Lead) USMC Rep: HQMC/I&L(LP)
 - Cell Phones (Navy Lead) USMC Rep: SYSCOM
 - Clerical Support (Navy/DoD Lead) USMC Rep: TBD
- Other Areas of Interest as identified by USMC leadership will be analyzed using strategic sourcing methodologies



Decision

□ Approve selected commodities for first wave Strategic Sourcing/Commodity Council work:
 □ Professional Services
 □ ADP Equipment and Services

First Step:Open communication with functional managers and stakeholders



Service Acquisition Process Analysis And Improvement



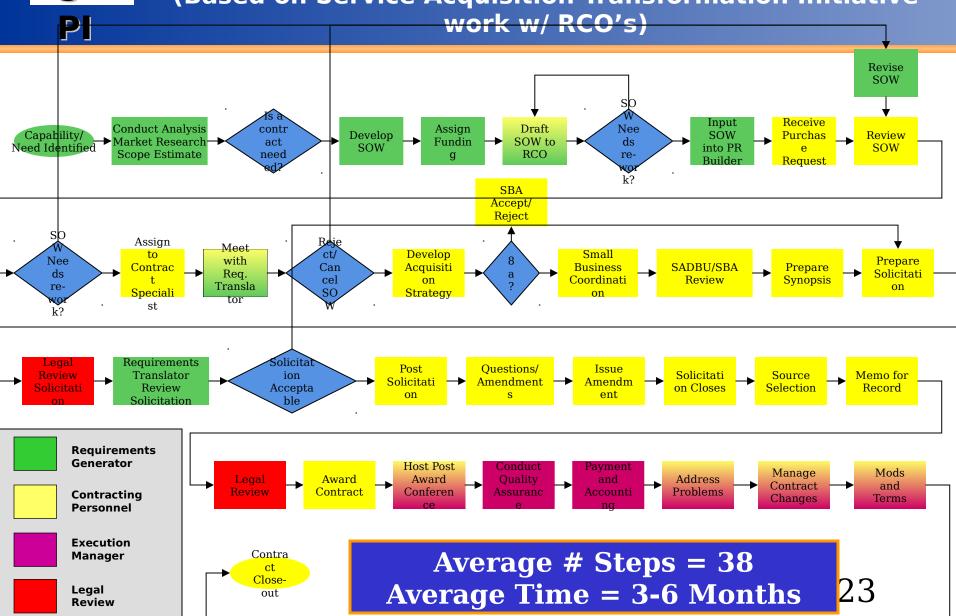
SPI Process Analysis and Improvement

- "As-is" process maps complete (RCO focus)
- "To-Be" process maps under development
 - Integration of e-tools identified by SPI and LB:
 - Seaport e
 - Common access portal
 - Additional recommendations based on:
 - Reduced variation
 - Reduced number of process steps
 - Recommendations will be socialized w/ LB and RCO's
 - Implementation plan will include policy and training requirements

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"As-Is" Process Map

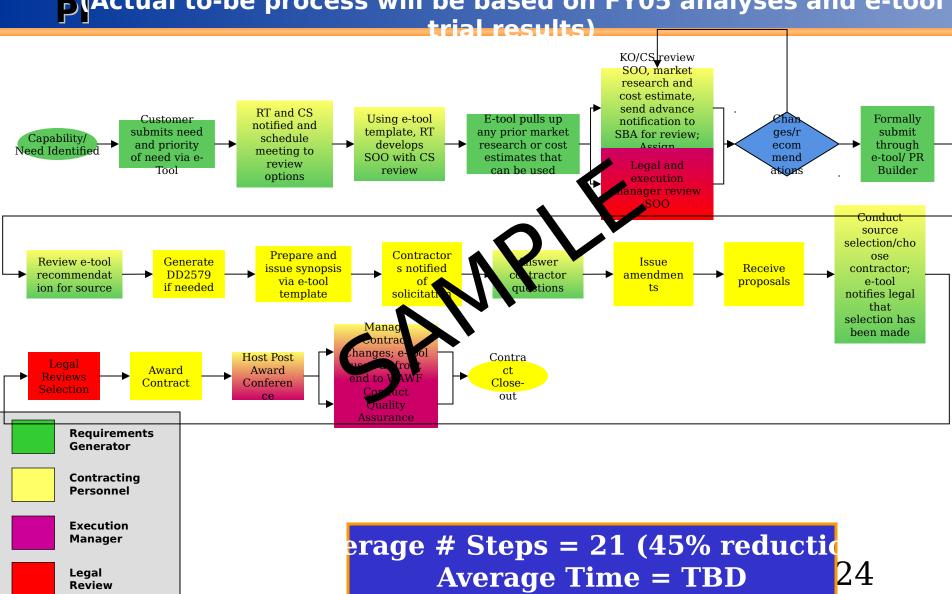
(Based on Service Acquisition Transformation Initiative



Sample

"To-be" Process Map

(Actual to-be process will be based on FY05 analyses and e-tool



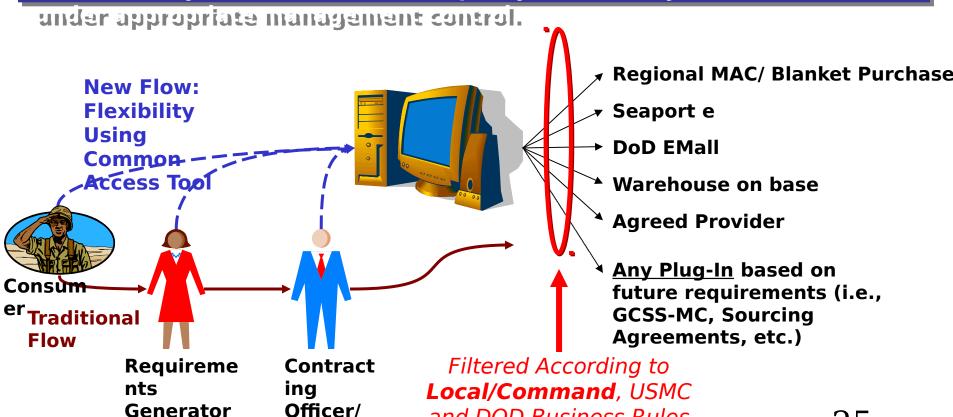


Common Access/Collaboration

E-IOOI:

ACCESS TOOL:

Provides Single Standard Access Point for all USMC Users (consumer, requirements generator, acquisition partner). Consumers will automatically follow current USMC policy. All activity will be conducted



Speciali

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and DOD Business Rules

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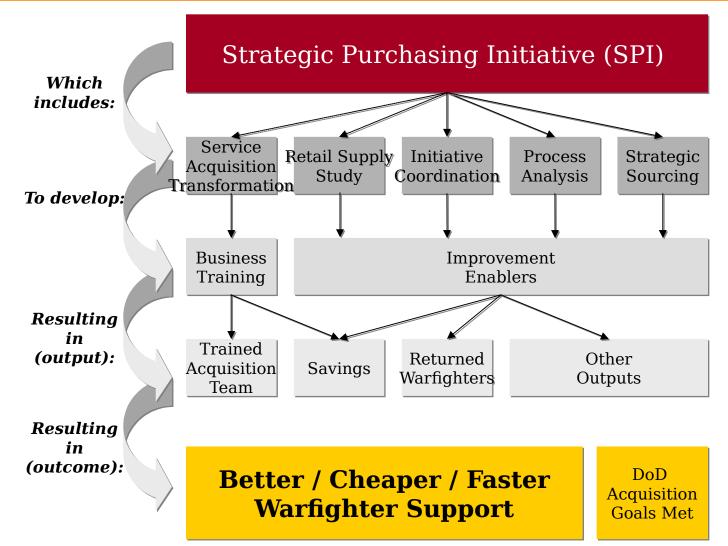


Back up



SPI Elements







SPI Overview

How can we improve Marine Corps purchasing of <u>products</u>





Product Acquisiţion



Identify and categorize current successful initiatives and practices

Identify buying processes and opportunities for improvement

Identify spending patterns and sourcing strategies for improvement

Initiative Coordination

Process
Mapping & Analysis

pend Analysis/ Strategic Sourcing



Strategic Purchasing Related Higher HQ Intent

"Marine Corps business transformation will expand its current focus...by reaching across the entire enterprise to initiate end-to-end business process improvements that will drive innovation and change, and further increase effectiveness and efficiency."

MROC DM 27-2004 (12APR04)

"Aggressively pursue Marine Corps Business Enterprise initiatives to improve end-to-end processes and ensure we efficiently and effectively allocate resources for continued warfighting excellence."

POM06 CMC GUIDANCE (POM SERIAL 06-09, 2 APR 04)



Proposed Second Wave USMC Commodity Topics

- Second Wave Tier I (USMC-lead)
 - Maintenance/Repair/Rebuilding of Equipment*
 - Vehicular Equipment and Spare Parts*
 *Note: Pending SPI Executive Council approval
- Second Wave Tier II (Other Service-lead)
 - Hardware (Navy Lead) USMC Rep: TBD
 - Medical/Surgical Instruments and Supplies (Navy Lead)USMC Rep: N/A
- Other Areas of Interest as identified by USMC leadership will be analyzed using strategic sourcing methodologies



Resources

<u>INITIAL</u>

- Spend Analysis (\$150k)
- NAVFAC (2.5 people)
- LR (.5 person)
- PBSA Resources
- IPT Participation
 - LB/LX/LF/LK
 - P&R
 - MCCS
 - SYSCOM
 - LOGCOM
 - LP (Advisory)

NEAR-TERM (estimate)

- NAVFAC (3 people)
- LR (1 person)
- PBSA Resources
- IPT Participation
- Contract Support
 - Censeo for first wave CC's (\$450k)
 - Support for next CC's TBD
- Commodity Team Participation
- Implementation Investments
 - E-tool trial at Quantico (\$750k)

Key Resource: Executive Commitment

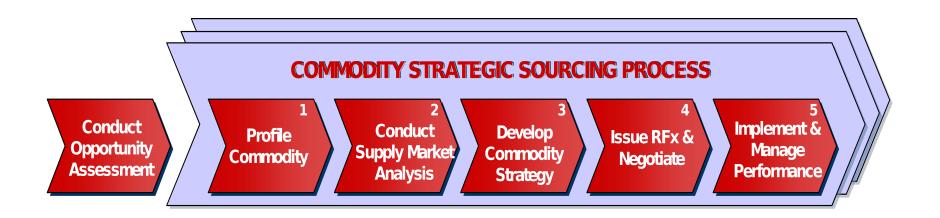


Commodity Council Approach

USMC	OTHER SERVICES
Spend Analysis: USMC smaller so we start by roll up FSC/PSC's	Others are large so they immediately start slicing within FSC/PSC's
Attacking hard topics first	Attack easy topics first
One pilot council launching <i>spirals</i> in many commodities	A few pilot councils staying within each launching spirals within one commodity
Early effort: Spinning of councils from pilot	Early effort: Launching successive Waves of councils
Learn from DoD then self	Learn from industry then self



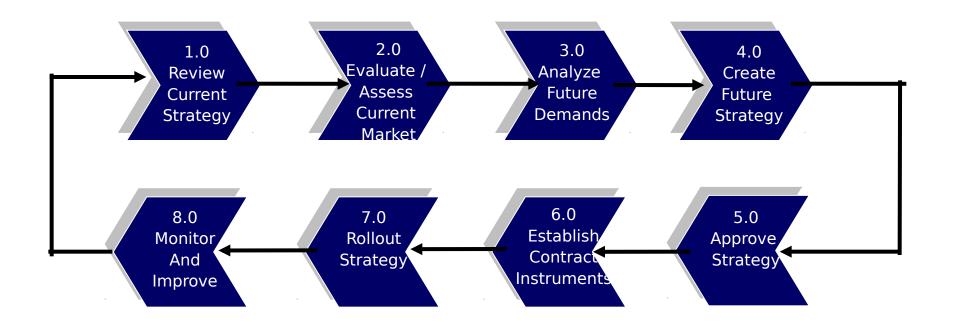
Commodity Council Process Defense-Wide Strategic Sourcing (DWSS)



While the graphics and environments are different, the DWSS Commodity Council process is analogous to the USAF. The DWSS graphic was produced for a Navy Department pilot project.



USAF Commodity Council Eight-Step Process





USAF Commodity Council Roles



Governance

Materiel Governance Board

Co-Chairs: AFMC/PK & LG

ALC/PKs and CSW Director

- Set overall CC objectives and goals
- Approve CC strategies, plans and measurements
- Evaluate on-going CC performance

Commodity Council Director

- Executes CC Mgt
- Formulates
 Accountable for CAMP
- Accountable for

ommodity Sub-Counci Manager

- Manages commodity subgroup
- Formulates

Data Specialist

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- Performs data analysis
- Ensures quality and availability of data

Procurement Manager

- Develops contract and sourcing strategy
- Executes contract

Sourcing Supply Analyst

- Conducts spend and strategy analysis
- Develops/manages Supplier Scorecards



usiness Requirements Analyst

- Customer Relations POC
- Interpret customer needs

Commodity Expert

- Engineering and technical expert
- TDA + Engineer
- CommodityStandardization

Policy

Commodity Council Deputy Director

- Manages council
- Coordinates the matrix support team
- Responsible for assembling the

ommodity Supply Chai Analyst

- Commodity SC Strategic Planning
- Continuous Process Improvement POC

Market Intelligence Analyst

- Research, analyze and interpret market research
- Builds knowledge repository



USAF Commodity Councils

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Commodity Group I	ead ALC	# of CAGEs	Stock #s	Stock #9	# Contracts	Contract Actions
Aircraft Accessories	oc	460	3417	1.59	2148	3136
Aircraft Engines	ОС	411	3121	1.85	1689	4018
Aircraft Structural	WR	261	2358	2.05	1148	1591
Communications Electronics	WR	808	11138	2.61	4271	7111
Instruments	oc	324	1862	1.65	1128	1576
Landing Gear	00	130	1034	1.14	905	1154
Secondary Power	00	45	253	1.41	180	253
Support Equipment	WR	910	3641	.88	4159	5106
TOTALS		3349	26824	1.72	15628	23945



SPI: What's Different? Policy

	<u>From</u>	<u>To</u>
	Tactical Approach	Strategic Approach
Strategy	Local strategies, Not Enterprise wide	Enterprise-wide strategies
Organizatio n	Decentralized Maverick Buying	Enterprise wide linkages Cross-Function
Processes	Decentralized Inconsistent Paper Intensive	E-procurement Very Consistent ₃₇ Paperless



SPI: What's Different? Relationships

	<u>From</u>	<u>To</u>
	Tactical Approach	Strategic Approach
Suppliers	Reactive relationships	Proactive collaboration
	No collaboration	Supplier scorecards
Customers	Unsatisfied, Using Work-arounds, No Feedback	Active CRM Provider of choice
Procurement Staff	Buying Specialist, Tactical, Risk Averse	Strategic (& tactical) 38 Sourcing Experts



SPI: What's Different? Supplier Realm

	From Tactical Approach	To Strategic Approach
Suppliers	ManyOk sources, lowest priceAdversarial	FewBest source, lowest TOCPartnering
Supply Base Managemen t	 Churn short term contracts Diffused (roles & sites) Primary concern - Competition 	 Longer term contracts A lead long term voice Primary concern – Lowest total cost
Supplier Managemen t	 Informally evolves Many contracts, contracting offices, and focal points 	•Formally assigned •Few larger contracts at few contracting offices •Increased leverage & 9



SPI: What's Different? Enterprise Realm

	From Tactical Approach	To Strategic Approach
Teams	Many, ad hoc teamsJunior level personnel	Fewer cross function teamsBroader skill setsMore senior/seasoned
Critical skills	 Firming up requirements Compliance orientation Incremental improvement Minimize management burden/participation 	 Discretion Collaboration with experts Critical analysis Process improvement Strategic Sourcing
Requirement Generators	 Talk among themselves Functionally oriented 	 Cross functional comm. Cross function problem



Initiative LOC to FOC

- Phase I Initial Operating Capability (IOC)
- Phase II Commodity Council Spin Off
- Phase III Full Operating Capability (FOC)
- Phase IV SPI IPT Reconstitution



Initial Operating Capability (IOC)

nase

- <u>Purpose</u> is gain CC expertise
- Main Effort is to launch initial spirals
 - Tier I Spirals: Professional Services & ADP
 - Tier II Spirals: Office Supplies & Office Furn.
- End State: At least two of the spirals result in an enterprise wide change (note a spiral may complete without resulting in an enterprise change)



Phase II Commodity Council Spin Off

- <u>Purpose</u> is to clarify issues involving coordination of multiple CC's & define allowable CC variants
- Main Effort is to initiate two (2)
 permanent commodity councils and
 harvest & documenting savings
- End State: Three (3) coordinated CC & an SPI Executive Committee approval



Full Operating Capability (FOC)

- <u>Purpose</u> is to apply (on a sustained basis) an enterprise wide approach to buying products & services IOT optimize FMF support
- Main Effort is optimizing support of USMC
 - Documenting results
 - Adjusting as needed to improve
- End State: This phase is ongoing



Phase IV SPI IPT Reconstitution

- Purpose is split the two roles of the SPI IPT
 - Residual CC efforts (if any)
 - Working level oversight of other CC's
- Main Effort is to develop a decision brief that explains the two roles.
- End State: The SPI Executive Committee approves the decision brief



SPI Stakeholders

